

The most comprehensive warranty

no ifs, ands or buts



A member of Hager Group

Guaranteed future-proof

Our unique system warranty

**Best warranty, best service,
highest product maturity: You can rely on E3/DC!**

E3/DC customers can rely wholeheartedly on their chosen product, because E3/DC offers the most comprehensive warranty available for a solar storage system. With regard to warranties, E3/DC goes far beyond the legal requirements and the usual current battery replacement value guarantees. The 10-year warranty applies to all system components, including the battery module and the solar inverter.

As an E3/DC customer, you have a single contact for all your power electronics, storage and energy management requirements. The performance and product warranty ensures full functionality of the All In One storage system for a period of 10 years. Another advantage: The high-quality battery modules in E3/DC systems are not subject to cycle limits over the warranty period as a whole. E3/DC ensures a largely independent self-sufficiency in electricity, heat and mobility for a period of ten years – at no additional cost, with dedicated service specialists.

Best-in-class remote maintenance technology

The maturity and quality of our products along with our best-in-class remote maintenance technology enable us to provide a very high level of security. With the help of the remote maintenance technology, our experts can troubleshoot problems without recourse to on-site service in more than 80% of cases, frequently by means of a phone call with the technical support team. And if there is any defect in the hardware, the component concerned is repaired or replaced under the warranty, at no additional expense.

E3/DC systems are always kept updated in line with the most recent developments: E3/DC's service includes updating of functions, software and options at no additional expense. With remote maintenance, E3/DC optimises storage operation to achieve optimum personal use of solar power and the most efficient use of the batteries. This means that the perfect self-sufficiency offered by E3/DC storage systems is absolutely future-proof.

Only with certified specialist partners

Very high security requires expertise and care: E3/DC makes sure that its storage systems are installed by a certified partner company and connected to the Internet for optimal remote maintenance. Once the commissioning declaration has been issued by the specialist partner, the system warranty will automatically be applicable for operation with a PV system. However, it may also be permissible to use the system with other power generators (mini-CHP, wind turbine). Please contact us for advice.

With E3/DC you can always feel secure without compromising

We have

the most comprehensive warranty on the market – for all components and all functions

Our warranty

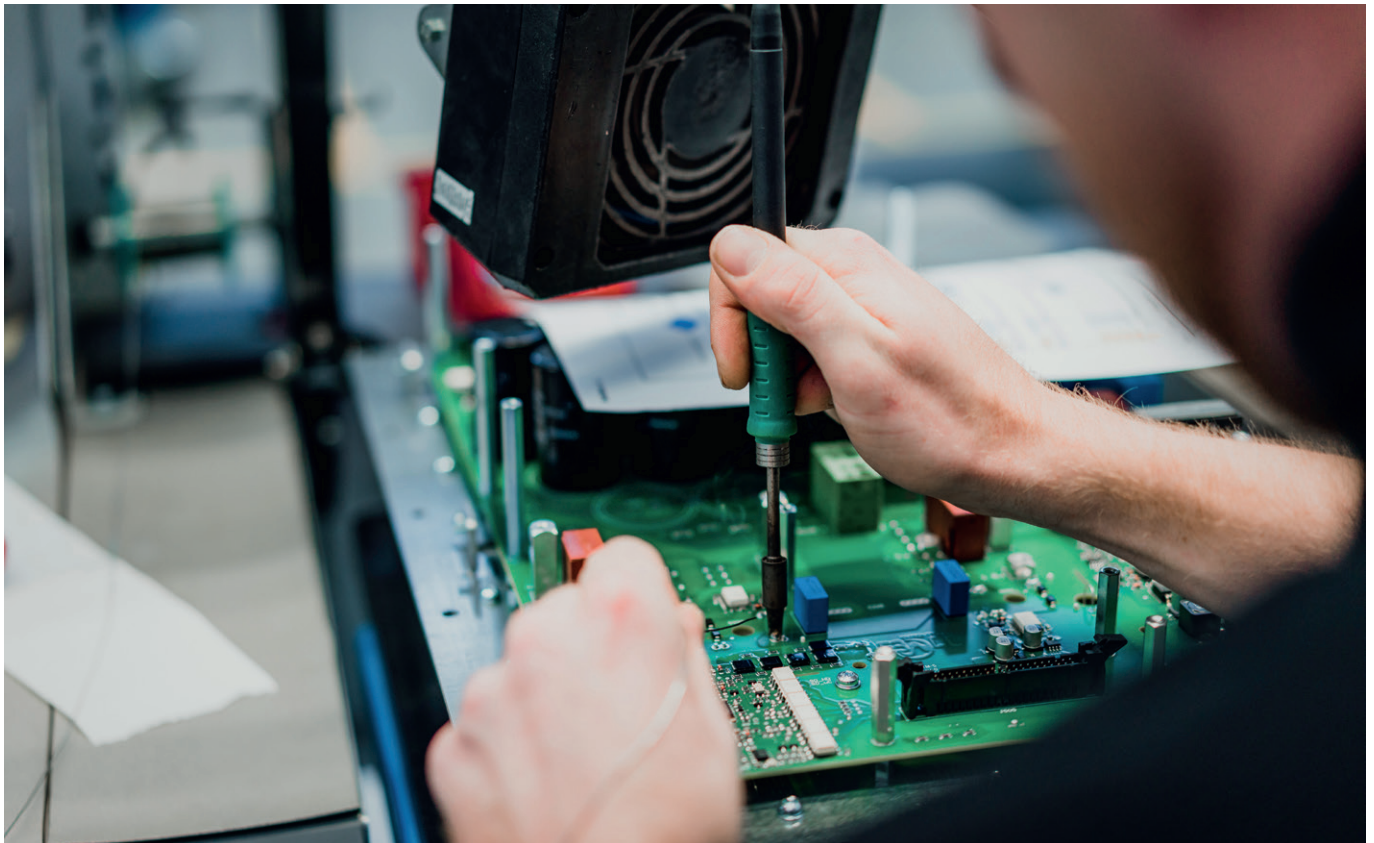
services offer far more than the legal requirements

With us,

you deal with just one contact for all your inverter, storage and energy management requirements

We offer you

free service with our own experts



The most important things that set E3/DC apart from others

- 10 years' full system warranty on all parts of the E3/DC storage systems, including solar inverters and batteries
- Individual factory service (on site) at no additional expense
- Remote maintenance and monitoring of all components

Performance and product warranty

- Replacement of parts in the event of failure, at no additional expense
- Further development of functions, software and options for all E3/DC devices, including those already installed in the field
- Maintenance and optimisation of electrical functionality for all parts of the home power station
- Maintenance, repair and replacement of battery sets
- Battery system without cycle limits (within warranty conditions)
- Quality assurance in accordance with ISO 9001
- Service by E3/DC specialist personnel

Requirements for the system warranty

- Installation by certified installer
- Connection to the E3/DC portal (Internet)
- Commissioning declaration by customer and installer (online in E3/DC portal)
- The system warranty is valid for PV operation (other operating modes require E3/DC authorisation)

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Your E3/DC partner



+ Wallbox
+ Inverter
+ HEMS

